



Mini-Marquee Hire Terms and Conditions

Definitions: The "Hirer" is the person whose name & address appears on the booking documents/invoice.

The Hirer accepts full legal liability for all the equipment irrespective of whether it is for the Hirer's personal use, or that of another member of his/her party. "Equipment" includes Mini-Marquee(s) & any other item(s) hired by the Hirer from the Mini-Marquee Hire Company. The hire period is the date from which the equipment is received by the hirer from the Company or its agents, until the equipment has been collected/returned.

Booking and payment: Once the company has received confirmation of your booking requirements a non-refundable deposit of 10% (or £50 whichever is the greater) is due. The balance is payable on or before 14 days prior to the beginning of the hire period.

Conditions of Hire:

1. During the period of hire i.e. once the Mini-Marquee(s) is erected, the Hirer is responsible for and accepts full liability for the maintenance and safe custody of the Mini-Marquee and equipment. It is the Hirer's responsibility to ensure that all the equipment has been delivered and assembled satisfactorily before Mini-Marquee Hire staff leave the site.

2. Replacement/Repair Costs:

The Company reserves the right to charge the hirer for replacement/repair/cleaning costs of the equipment in the event that it becomes damaged, lost, stolen or becomes excessively soiled during the period of hire. *See Accidental Damage Waiver information at 8.*

3. It is the responsibility of the hirer to:

3.1 Make sure where applicable that the site is clear of services to a depth of 30cm of Gas, Electricity, Water and drainage pipes - *any damage caused if present will be the responsibility of the Hirer.*

3.2 Ensure that the distance between vehicular parking and the site is no more than 100m and that there is reasonably unobstructed access to the site from the delivery vehicle.

3.3 Provide the company with site plans/details showing the position in which the equipment is to be erected or have a representative on the site for that purpose. *In the absence of both then the company having erected the equipment where they think fit shall be deemed to have completed the booking.*

3.4 *Ensure that the designated site for the Mini-Marquee and equipment is free from obstruction - Unless a site visit has been carried out by the Company or one of its agents prior to the hire date, the Company will assume and be satisfied at the time of booking that all dimensions supplied are accurate, that the site is free from obstruction and that all equipment booked is appropriate for the designated site. The Company reserves the right to charge a further fee(s) for any extra work which has to be carried out, supply of additional or alternative equipment or staff to complete the booking. The Company also reserves the right to refuse to complete any booking without refund if the site is found to be inappropriate, insecure or unsafe.*

3.5 Ensure the ground will be suitably flat to accommodate the type of floor used. *The company cannot be held responsible for any uneven finish to the floor caused by pitting or bumps on the surface beneath, the hirer should arrange to level surfaces as much as possible prior to marquee erection.*

Grass surfaces must be cut short and all debris including fouling by dogs must be removed prior to the build. If the marquee build is delayed or cancelled due to the site being ill prepared this may result in loss of the booking fee and the Company cannot be held liable. The Company reserves the right to charge the customer any extra costs it incurs as a result of such delays, extra work and/or cancellations.

3.5 Security of unattended equipment is the full responsibility of the hirer especially if the site is not the hirer's land. *We strongly advise that the hirer arranges security for the duration of the hire as losses will not be covered by the Company Insurance.*

3.6 Ensure that maintenance/severe weather instructions are followed and make all reasonable attempts to prevent damage occurring to the equipment – this will include but is not limited to: *Periodically checking that all guy ropes are still secured properly (where applicable) and removal of any build up of pooled rain or snow. If extreme weather is forecast during the hire period we reserve the right to decline the erection and use of the structure and/or arrange removal of the structure at any time. This is for the safety of all concerned.*

3.7 The Hirer is responsible for giving notice to, obtaining permits, making application to or from any authorities who are or may be concerned i.e. Landowner, Local authority, Surveyor, Police, Fire Service and any similar authority or organisation. *Any costs incurred in delays or modifications arising from the absence or misrepresentation of all such necessary permissions and permits shall be payable to the Company by the Hirer.*

3.8 Ensure compliance with the UK no smoking laws and ensure that no BBQ's or gas/electric patio heaters or any other kind of space heater (other than those supplied by the Company) will be used inside or in close proximity to the equipment except without prior permission from the Company or its agents.

3.9 The Hirer is responsible for ensuring that the venue has a sufficient and suitably rated power supply which is readily accessible within 25m for any electrically powered lighting and/or heating hired from The Company. Our operators will not connect excessively loaded equipment to inadequate supply provisions. Electrical fittings once supplied and fitted by The Company will be checked to be in good working order on site. The Company accepts no responsibility for any subsequent shortages, outages or overloads of power which may cause a failure of equipment, power or interruption of supply.

4. Cancellations:

Any cancellation must be confirmed in writing to the Company. Cancellations made 21 days or more before the commencement of the hire period may be subject to an administration charge of £50.00. Cancellations made between 14 to 21 days before the beginning of the hire period are subject to a fee of 30% of the total value of the hire booking, Final payment is due 14 days before the start of the hire period - No refund will be issued where cancellations are made between 14 days and the commencement of the hire period.

5. Returning Equipment Late:

Where the Hirer does not return or have available for collection all equipment at the end of the hire period, the Company reserves the right to charge the Hirer at a daily rate together with any legal fees or associated recovery costs.

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6. Deposits:

In some circumstances, The Company reserves the right to demand a refundable 'holding' deposit from any hirer at any time. The amount of deposit is to be at the discretion of the Company, any such deposit will be refunded on safe return/collection of the Mini-Marquee and/or equipment.

7. Site Surveys Risk Assessments Certificates and other documents: The Company reserves the right to charge an appropriate fee when a site survey is required and carried out. The Company may also charge an appropriate fee when we are requested to complete and provide a risk assessment, certificate and/or other documents required beyond our usual booking documentation and administrative services.

8. Insurance:

Where applicable, the Company will charge an Accidental Damage Waiver Fee to provide you indemnity against the cost of any repairs should the Mini-Marquee or equipment be accidentally damaged during the hire period. The customer will remain responsible for and will indemnify the Company against any loss or damage resulting from deliberate abuse, negligence or legal liability. Theft and loss are also excluded from the waiver.

The Company has Public Liability insurance to a limit of £5million and **Employers Liability insurance** to a limit of £10million. The Hirer is responsible for the Company's equipment during the hire period and may wish to consider insurance accordingly with its existing or specialist insurer. The Company will not be responsible or liable for, and the Hirer will indemnify the company against, all claims for injury to persons, and/or loss or damage to property, howsoever caused.

9. Force Majeure: Whilst every effort will be made by the Company to carry out any order accepted it is subject to variation or cancellation by the Company consequent upon the vagaries of the weather, Act of God, War, Strikes, Riots, Lockouts or any other disturbances and/or restrictions on transport beyond the control of the Company.

Delivery Charges: Whilst we operate through a network of individual operators to provide a local service and limit time and expense involved with delivery costs, we occasionally need to supply items from other areas due to demand changes and so a delivery charge may have to be raised but this will be quoted for prior to booking.

Anchorage: As outlined on the pricing structure, we include Soft Ground Anchorage within the cost of the product. In the case of Hard Standing Anchorage we currently have an additional charge, however in a small number of instances we need to make a decision to increase the weight of this anchorage and so reserve the right to levy a small increase in cost. Whilst we obviously endeavour to fulfil every undertaking, there may be occasions where the weather is too inclement and is a risk to safety of hirers and product so we do reserve the right to cancel in those circumstances.

Electricity Provisions: Please be aware that a single 240v ring main protected by a 32 amp fuse on O/L Breaker is sufficient to carry a max of 7kw of supply. The Wattage of the equipment we supply is shown on the product description, but be aware of other usage of items on the same ring main. Should more Wattage be required, we can supply a choice of Generators

Please contact us if you require clarification of any points in our terms and conditions.